

ARPM

ASSOCIATION FOR RUBBER
PRODUCTS MANUFACTURERS

June 20, 2018

Custom Rubber Corporation
Attention: Charlie Braun
1274 East 55th Street
Cleveland, OH 44103

Dear Charlie & Team,

On behalf of ARPM's Board of Directors, I would like to take this opportunity to express my sincere appreciation for the absolutely incredible job the Custom Rubber team did in hosting the recent plant tour event for the ARPM organization. **The Custom Rubber tour was phenomenal!**

I cannot tell you how thoroughly impressed the ARPM members were with the tour. Your innovative entrepreneurship flows throughout your operation. Some of the tour feedback responses received so far:

"The most enjoyable aspect of the tour was the unity and enthusiasm displayed by the Custom Rubber management staff, and the dedication of all the employees we encountered."

"Custom Rubber's emphasis on "future technology" and doing something about the labor crisis was invaluable."

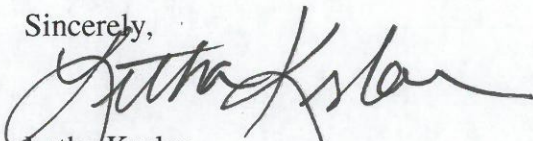
The quotations noted above are merely a sample of the feedback that the ARPM organization has received from the professionals who were in attendance at the tour event. All of the feedback carried with it a very consistent theme that pointed to the incredible intellect, poise and enthusiasm of Custom Rubber's number one resource: its people!

From the thousands of manufacturing facilities that exist across the United States, I must emphasize that Custom Rubber is simply a breed apart. To say you are leaders in the industry seems like an understatement yet, it is by far, a statement made of truth. As one attendee indicated, "*Custom Rubber's approach to problems and resolution of issues on the shop floor was so valuable!*"

I applaud you on your journey and congratulate your outstanding accomplishments. Thank you again for giving the members of ARPM the opportunity to witness a world class company.

Thank you for all you do for ARPM!

Sincerely,



Letha Keslar
Managing Director, ARPM